

## ABSTRACT OF THE DISCLOSURE

A system for and method of providing collaborative process management including identifying agents, determining environmental factors, assessing the agents in view of the environmental factors, creating an online environment in which the agents can communicate with one another and collaborate, embedding a process in the environment, performing the process, and continually supporting, facilitating and promoting collaboration among the agents during each step of the process. A modular software system architecture with tightly bound modules provides the means by which collaboration is supported and encouraged.

Document #: 1136572 v.1